



Netty M.R &lt;prymnty@gmail.com&gt;

**Fwd: Abstract Acceptance - 11th IEOM Annual Singapore Conference 2021**

1 message

**Jumadil Saputra** <jumadil.saputra@umt.edu.my>  
To: "Dr. Netty M.R" <prymnty@gmail.com>

Mon, Jan 8, 2024 at 10:07 AM

Regards,

**Jumadil Saputra (Ph.D)**

Senior Lecturer

Department of Economics

Faculty of Business, Economics and Social Development

Universiti Malaysia Terengganu

21030 Kuala Nerus, Kuala Terengganu

Terengganu, Malaysia

Phone: +60176939109 &amp; +60163939057

Email: [jumadil.saputra@umt.edu.my](mailto:jumadil.saputra@umt.edu.my)Scopus ID: <https://www.scopus.com/authid/detail.uri?authorId=57195569546>

Web of Science Research ID: R-4708-2018

Researchgate ID: [https://www.researchgate.net/profile/Jumadil\\_Saputra3](https://www.researchgate.net/profile/Jumadil_Saputra3)Google Scholar ID: <https://scholar.google.com/citations?user=dMU2OfoAAAAJ&hl=en>ORCID ID: <https://orcid.org/0000-0003-2919-5756>

----- Forwarded message -----

From: **IEOM 2021 Singapore** <noreply@xcdsystem.com>

Date: Wed, 6 Jan 2021 at 12:43 AM

Subject: Abstract Acceptance - 11th IEOM Annual Singapore Conference 2021

To: <[jumadil.saputra@umt.edu.my](mailto:jumadil.saputra@umt.edu.my)>

## Abstract Acceptance - 2021 IEOM Singapore Conference

Dear Jumadil:

Congratulations! The conference organizing committee is pleased to announce that your abstract (ID 744: A Review of Resilience and Well-being in Human Resource Management Perspective Literature) has been *accepted for presentation and publication* in the 11th Annual International Conference on Industrial Engineering and Operations Management (IEOM) to be held in Singapore on March 7-11, 2021. Full paper is optional. It is encouraged to submit full paper. You can submit full paper by January 30, 2021. All full papers will be peer reviewed and indexed in SCOPUS. During publication, IEOM publication team may ask to revise your submission. You can see review comments here - <https://www.xcdsystem.com/IEOM/abstract/index.cfm?ID=b2S8sdu>.

**Due to the global pandemic, the event will be fully virtual via zoom.**

- Committee - <http://ieomsociety.org/singapore2021/committee/>
- Keynote - <http://ieomsociety.org/singapore2021/keynote/>
- IEOM Global Business Management Education - <http://ieomsociety.org/singapore2021/global-business-management-education/>
- IEOM Global Engineering Education - <http://ieomsociety.org/singapore2021/global-engineering-education/>
- Industry 4.0 – <http://ieomsociety.org/singapore2021/industry-solutions/>
- Panels - <http://ieomsociety.org/singapore2021/panels/>
- Registration - <http://ieomsociety.org/singapore2021/registration/>
- Authors/Submissions: <http://ieomsociety.org/singapore2021/authors/>

Please note the following points for the final version preparation:

1. Authors MUST follow the 2021 IEOM Abstract Template - <http://ieomsociety.org/ieom-ieom2021-abstract-guidelines.docx>.
2. The abstract only submission is limited to 500 words.
3. Pages should NOT be numbered.
4. Final version should be in MS Word with conference header, footer and IEOM guidelines.
5. For each author, a short bio around 250 words needs to be included at the end of the abstract.
6. The final version submission deadline is January 30, 2021.
7. At least one author needs to present the abstract.
8. Authors must register to enable the organizing committee to include your abstracts in the conference program and proceedings. Please complete your **registration payment by January 30, 2021**:  
<https://www.xcdsystem.com/IEOM/attendee/index.cfm?ID=ax32KF2>

If you need a formal acceptance letter, please contact [info@ieomsociety.org](mailto:info@ieomsociety.org) with your abstract id & title, name, affiliation and address.

The IEOM Society is expecting another exciting event in Singapore. Some events and activities planned include: outstanding keynote speakers, global engineering education, Industry 4.0, industry solutions, student competitions (High School/Middle School STEM, senior design project, undergraduate paper, graduate paper, masters' thesis, doctoral dissertation and simulation), panel sessions, recognition and awards, exhibition, poster displays, student and professional chapter activities. Fellows will be awarded at this conference.

We look forward to seeing you at the 11th Annual IEOM Singapore Conference

Regards,

The Organizing Committee  
11th Annual IEOM Singapore Conference  
<http://ieomsociety.org/singapore2021/>  
[info@ieomsociety.org](mailto:info@ieomsociety.org)

#### CONFERENCE CHAIRS

- Assoc. Prof. Tan Yan Weng, Head of Programme, Logistics & Supply Chain Management, School of Business, Singapore University of Social Sciences, Singapore
- Dr. Ahad Ali, Associate Professor and Director of Industrial Engineering Program, Lawrence Technological University, USA

#### HONORARY CHAIR

- Dr. Robert de Souza, Executive Director, The Logistics Institute – Asia Pacific and Senior Fellow, Department of Industrial Systems Engineering and Management, National University of Singapore

#### PROGRAM CHAIRS

- Dr. Aldy Gunawan, Assistant Professor of Information Systems (Practice), School of Information Systems, Singapore Management University, Singapore
- Dr. Tan Kok Choon, Associate Professor (Practice) & Deputy Head of Department, Department of Analytics & Operations, NUS Business School, National University of Singapore

#### Keynote Speakers

1. Hamid R. Parsaei, Ph.D., P.E., Fellow of IISE, ASEE, SME, IEOM, Professor, Department of Industrial and Systems Engineering, Texas A&M University, College Station, Texas, USA
2. Alex Teo, Vice President & Managing Director – South East Asia, Siemens Digital Industries Software, Singapore
3. Chung Piaw TEO, Provost's Chair Professor, Executive Director, Institute of Operations Research and Analytics (IORA), NUS Business School, National University of Singapore
4. Benny Tjahjono, Professor of Supply Chain Management, Sustainable Production & Consumption Research Cluster, Centre for Business in Society, Coventry University, UK
5. Lu ZHEN, Dean and Professor, School of Management, Shanghai University, Shanghai, China
6. Victoria Jordan, Vice President – Quality, Emory Healthcare, Atlanta, Georgia, USA
7. Koh Niak Wu, CEO and CTO, Cosmiqo International, Singapore
8. Ir. Wahyudi Sutopo, ST., M.Si, IPM, Professor, Department of Industrial Engineering and Vice Dean for General and Financial Affairs, Faculty of Engineering, 2019-2023, Past Head of Department of Industrial Engineering, Coordinator of Industrial Engineering and Techno-Economy (RITE) Research Group (FY 2016-now), Universitas Sebelas Maret (UNS), Surakarta, Indonesia
9. Prof Ruth Banomyong, Dean, Thammasat Business School, Thammasat University, Thailand
10. Alessandro ROMAGNOLI, Associate Professor, School of Mechanical and Aerospace Engineering, Nanyang Technological University, Singapore
11. Robert de Souza, Executive Director, The Logistics Institute – Asia Pacific (TLI – Asia Pacific), Singapore
12. Jenson Goh, Chief Information and Learning Officer, Monde Nissin Singapore Pte Ltd., Singapore

13. Hoong Chuin LAU, Professor of Information Systems and Director of the Fujitsu-SMU Urban Computing and Engineering Corporate Lab, Singapore Management University (SMU), Singapore
14. Murphy Choy, Director of Operations and Technology, SSON Analytics, Singapore
15. Noordin Mohd. Yusof, Professor, Department of Materials, Manufacturing and Industrial Engineering, Faculty of Mechanical Engineering, Universiti Teknologi Malaysia (UTM), Skudai, Johor and Former Dean of Faculty of Mechanical Engineering at UTM, Malaysia

**IEOM Society International**

21415 Civic Center Dr., Suite 217

Southfield, Michigan, USA

<http://ieomsociety.org/>

Phone: 1-248-450-5660

Email: [info@ieomsociety.org](mailto:info@ieomsociety.org)

PENAFIAN: Maklumat di dalam e-mel ini dan apa-apa fail yang dikepilkan bersamanya adalah atau mungkin mengandungi maklumat yang sulit. Jika anda sepatutnya bukan merupakan penerima e-mel ini, sebarang penggunaan, penyebaran, pergantungan, mengulang hantar, mencetak, atau menyalin e-mel ini atau apa-apa fail yang dikepilkan bersamanya adalah tidak dibenarkan. E-mel ini adalah tertakluk kepada hakcipta. Tiada bahagian daripadanya boleh diterbitkan semula, disesuaikan atau dihebahkan tanpa mendapat kebenaran bertulis pemilik hakcipta. Jika anda telah menerima e-mel ini kerana kesilapan, sila maklumkan penghantar e-mel ini dengan segera dengan membalas e-mel ini atau melalui telefon dan memadamkan semua salinannya. Pendapat, rumusan dan sebarang maklumat lain di dalam e-mel ini yang tidak berkait dengan urusan rasmi Universiti Malaysia Terengganu (UMT) hendaklah difahami sebagai bukan dikeluarkan atau diperakui oleh mana-mana pihak yang disebut.

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Netty M.R &lt;prymnty@gmail.com&gt;

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**Fwd: IEOM 2021 Singapore Paper / Abstract Received**

1 message

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**Jumadil Saputra** <jumadil.saputra@umt.edu.my>  
To: "Dr. Netty M.R" <prymnty@gmail.com>

Mon, Jan 8, 2024 at 10:06 AM

Regards,

**Jumadil Saputra (Ph.D)**

Senior Lecturer  
Department of Economics  
Faculty of Business, Economics and Social Development  
Universiti Malaysia Terengganu  
21030 Kuala Nerus, Kuala Terengganu  
Terengganu, Malaysia  
Phone: +60176939109 & +60163939057  
Email: [jumadil.saputra@umt.edu.my](mailto:jumadil.saputra@umt.edu.my)

Scopus ID: <https://www.scopus.com/authid/detail.uri?authorId=57195569546>  
Web of Science Research ID: R-4708-2018  
Researchgate ID: [https://www.researchgate.net/profile/Jumadil\\_Saputra3](https://www.researchgate.net/profile/Jumadil_Saputra3)  
Google Scholar ID: <https://scholar.google.com/citations?user=dMU2OfoAAAAJ&hl=en>  
ORCID ID: <https://orcid.org/0000-0003-2919-5756>

----- Forwarded message -----

From: **IEOM 2021 Singapore** <[noreply@xcdsystem.com](mailto:noreply@xcdsystem.com)>  
Date: Tue, 5 Jan 2021 at 10:38 PM  
Subject: IEOM 2021 Singapore Paper / Abstract Received  
To: <[jumadil.saputra@umt.edu.my](mailto:jumadil.saputra@umt.edu.my)>

Dear Jumadil,

Thank you for submitting your paper / abstract to the 11th Annual International IEOM Conference Singapore to be at Hilton Hotel during March 9-11, 2021.

Your paper / abstract, "A Review of Resilience and Well-being in Human Resource Management Perspective Literature", has been assigned ID # 744.

Please reference this ID number in any communications to the organizers.

Regards,

IEOM 2021 Singapore  
[info@ieomsociety.org](mailto:info@ieomsociety.org)

**11<sup>th</sup> Annual International Conference on Industrial Engineering and Operations Management**  
**Singapore, Hilton Hotel, March 9-11, 2021**  
<http://ieomsociety.org/singapore2021/>

- Committee - <http://ieomsociety.org/singapore2021/committee/>
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- IEOM Global Business Management Education - <http://ieomsociety.org/singapore2021/global-business-management-education/>
- Industry 4.0 – <http://ieomsociety.org/singapore2021/industry-solutions/>
- Panels - <http://ieomsociety.org/singapore2021/panels/>



PENAFIAN: Maklumat di dalam e-mel ini dan apa-apa fail yang dikepilkan bersamanya adalah atau mungkin mengandungi maklumat yang sulit. Jika anda sepatutnya bukan merupakan penerima e-mel ini, sebarang penggunaan, penyebaran, pergantungan, mengulang hantar, mencetak, atau menyalin e-mel ini atau apa-apa fail yang dikepilkan bersamanya adalah tidak dibenarkan. E-mel ini adalah tertakluk kepada hakcipta. Tiada bahagian daripadanya boleh diterbitkan semula, disesuaikan atau dihebahkan tanpa mendapat kebenaran bertulis pemilik hakcipta. Jika anda telah menerima e-mel ini kerana kesilapan, sila maklumkan penghantar e-mel ini dengan segera dengan membalas e-mel ini atau melalui telefon dan memadamkan semua salinannya. Pendapat, rumusan dan sebarang maklumat lain di dalam e-mel ini yang tidak berkait dengan urusan rasmi Universiti Malaysia Terengganu (UMT) hendaklah difahami sebagai bukan dikeluarkan atau diperakui oleh mana-mana pihak yang disebut.

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## Fwd: Submission IEOM Society Conference - Singapore 2021 (2nd Batch)

1 message

**Jumadil Saputra** <jumadil.saputra@umt.edu.my>  
To: "Dr. Netty M.R" <prymmt@gmail.com>

Mon, Jan 8, 2024 at 9:59 AM

Regards,

### Jumadil Saputra (Ph.D)

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Faculty of Business, Economics and Social Development  
[Universiti Malaysia Terengganu](#)  
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Terengganu, Malaysia  
Phone: +60176939109 & +60163939057  
Email: [jumadil.saputra@umt.edu.my](mailto:jumadil.saputra@umt.edu.my)

Scopus ID: <https://www.scopus.com/authid/detail.uri?authorId=57195569546>  
Web of Science Research ID: R-4708-2018  
Researchgate ID: [https://www.researchgate.net/profile/Jumadil\\_Saputra3](https://www.researchgate.net/profile/Jumadil_Saputra3)  
Google Scholar ID: <https://scholar.google.com/citations?user=dMU2OfoAAAAJ&hl=en>  
ORCID ID: <https://orcid.org/0000-0003-2919-5756>

----- Forwarded message -----

From: **Jumadil Saputra** <jumadil.saputra@umt.edu.my>  
Date: Sun, 10 Jan 2021 at 5:59 PM  
Subject: Submission IEOM Society Conference - Singapore 2021 (2nd Batch)  
To: <talib@uthm.edu.my>

Salam Prof.,

Disertakan submission paper untuk IEOM Conferene Singapore sebanyak 5 papers (Abstract).

Submission ID	Title	Author	Note
ID#728	Analysing the Effect of Job Satisfaction, Work Discipline, Motivation and Competency on Employee Performance: An Evidence from Indonesia Fire Department	Wenny Desty Febrian et al., 2020	Abstract
ID#744	A Review of Resilience and Well-being in Human Resource Management Perspective Literature	Netty Merdiaty et a., 2020	Abstract
ID#745	Investigating the Effect of Micro Waqf Bank Sector Expansion on Poverty Alleviation: An Evidence from Indonesia Rural Communities	Fuadi et al., 2020	Abstract
ID#769	A Review of the Driving Factors that affect Job Performance Literature: A Mini-Review Approach	Nunuh et al., 2020	Abstract
ID#772	Does Digital Marketing Platforms affect Business Performance? A Mini-Review Approach	Muhammad Arfirman et al., 2020	Abstract
ID#773	An Investigation of Psychological and Spiritual Wellbeing among Costal Community in Terengganu, Malaysia	Raja Zirwatul Aida et al., 2020	Abstract

Bersama ini juga disertakan dokumen berkenaan (5 abstracts) sebagai rujukan Prof. Terima kasih Prof.

--  
Regards,

### Jumadil Saputra (Ph.D)

Senior Lecturer  
Department of Economics  
Faculty of Business, Economics and Social Development  
[Universiti Malaysia Terengganu](#)  
21030 Kuala Nerus, Kuala Terengganu  
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Scopus ID: <https://www.scopus.com/authid/detail.uri?authorId=57195569546>  
Web of Science Research ID: R-4708-2018  
Researchgate ID: [https://www.researchgate.net/profile/Jumadil\\_Saputra3](https://www.researchgate.net/profile/Jumadil_Saputra3)  
Google Scholar ID: <https://scholar.google.com/citations?user=dMU2OfoAAAAJ&hl=en>  
ORCID ID: <https://orcid.org/0000-0003-2919-5756>



PENAFIAN: Maklumat di dalam e-mel ini dan apa-apa fail yang dikepilkan bersamanya adalah atau mungkin mengandungi maklumat yang sulit. Jika anda sepatutnya bukan merupakan penerima e-mel ini, sebarang penggunaan, penyebaran, pergantungan, mengulang hantar, mencetak, atau menyalin e-mel ini atau apa-apa fail yang dikepilkan bersamanya adalah tidak dibenarkan. E-mel ini adalah tertakluk kepada hakcipta. Tiada bahagian daripadanya boleh diterbitkan semula, disesuaikan atau dihebahkan tanpa mendapat kebenaran bertulis pemilik hakcipta. Jika anda telah menerima e-mel ini kerana kesilapan, sila maklumkan penghantar e-mel ini dengan segera dengan membalas e-mel ini atau melalui telefon dan memadamkan semua salinannya. Pendapat, rumusan dan sebarang maklumat lain di dalam e-mel ini yang tidak berkait dengan urusan rasmi Universiti Malaysia Terengganu (UMT) hendaklah difahami sebagai bukan dikeluarkan atau diperakui oleh mana-mana pihak yang disebut.

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1/17/24, 7:05 PM

Gmail - Fwd: Submission IEOM Society Conference - Singapore 2021 (2nd Batch)

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 20. IEOM2021-Abstract-Netty Merdiaty et al., 2020 (ID-744).docx  
28K



## Fwd: Your Singapore abstract/paper needs editing

1 message

**Jumadil Saputra** <jumadil.saputra@umt.edu.my>  
To: "Dr. Netty M.R" <prymty@gmail.com>

Mon,

Regards,

### Jumadil Saputra (Ph.D)

Senior Lecturer  
Department of Economics  
Faculty of Business, Economics and Social Development  
Universiti Malaysia Terengganu  
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Terengganu, Malaysia  
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Email: jumadil.saputra@umt.edu.my

Scopus ID: <https://www.scopus.com/authid/detail.uri?authorId=57195569546>  
Web of Science Research ID: R-4708-2018  
Researchgate ID: [https://www.researchgate.net/profile/Jumadil\\_Saputra3](https://www.researchgate.net/profile/Jumadil_Saputra3)  
Google Scholar ID: <https://scholar.google.com/citations?user=dMU2OfoAAAAJ&hl=en>  
ORCID ID: <https://orcid.org/0000-0003-2919-5756>

----- Forwarded message -----

From: **Jumadil Saputra** <jumadil.saputra@umt.edu.my>  
Date: Tue, 13 Apr 2021 at 1:41 AM  
Subject: Re: Your Singapore abstract/paper needs editing  
To: IEOM Society <info@ieomsociety.org>  
Cc: Ahad Ali <sali@itu.edu>, Donald Reimer <dreimer@itu.edu>

Dear editor,

Here is attached list of full paper and proof of payment:

#### Batch 1 (Student)

No	Submission ID	Title	Presenter	University	Paymer
1	ID#557	An Investigation of Employees Engagement and Malaysian Female Employees' Performance	Khatijah Omar	Universiti Malaysia Terengganu	
2	ID#560	Does the Procedural Justice affect Turnover Intention of Academic Staff in Malaysian Research Universities?	Noor Azlina Yusoff	Universiti Malaysia Terengganu	
3	ID#562	A Study of English Literacy Implementation Challenges among Primary School Teachers in Kelantan, Malaysia	Norfazila binti Ghazali	Universiti Sultan Zainal Abidin	
4	ID#573	A Review of Sustainable Green Finance Literature: Mini-Review Approach	Fathihani	Universiti Malaysia Terengganu	
5	ID#596	Understanding the Antecedents of Employee Green Behaviour through the Lens of Psychological Variables	Olawole Fawehinmi	Universiti Malaysia Terengganu	USD900
6	ID#723	Review of Determinant Factors that Affect Consumer Purchase Decision and Satisfaction Literature	Supana	Universiti Malaysia Terengganu	
7	ID#727	A Review of Customer Lifetime Value, Marketing Mix and Brand Equity Literature	Niknik Ahmad Munawar	Universiti Malaysia Terengganu	
8	ID#769	A Review of the Driving Factors that affect Job Performance Literature: A Mini-Review Approach	Nunuh	Universiti Malaysia Terengganu	
9	ID#597	Green Transformation and Finance: A Mini-Review Approach	Dian Primanita	Universiti Malaysia Terengganu	
10	ID#863	A Review of Public Facilities and Recreation Development for Sports Tourism Literature: Mini-Review Approach	Jassmin Johari	Universiti Malaysia Terengganu	USD150

#### Batch 2 (Student)

No	Submission ID	Title	Presenter	University	Pa
1	ID#615	A Mini Review of Islamic Stock Market Literature	Anwar Puteh	Universiti Malaysia Terengganu	
2	ID#617	Examining the Effect of Operating Cash Flow on Financial Distress: An Evidence from Indonesian State-Owned Enterprises (SOEs)	Aminullah Assagaf	Universiti Malaysia Terengganu	
3	ID#618	Factors that Influence Financial Performance of Indonesian State-Owned Enterprises (SOEs): Intervening Role of Leadership Cost	Syarifa Yunindiah Lestari	Universiti Malaysia Terengganu	
4	ID#688	Factors that affect Financial Distress: An Evidence from Jakarta Stock Exchange Listed Companies, Indonesia	Yoyo Sudaryo	Universiti Malaysia Terengganu	
5	ID#712	Green Human Resource Management and Sustainable Organization Literature: A Mini-Review Approach	Theresia Marditama	Universiti Malaysia Terengganu	US
6	ID#713	A Review of Corporate Financial Performance Literature: A Mini-Review Approach	Astrin Kusumawardani	Universiti Malaysia Terengganu	
7	ID#772	Does Digital Marketing Platforms affect Business Performance? A Mini-Review Approach	Mohamad Arfiman Yosep	Universiti Malaysia Terengganu	
8	ID#814	A Review of Technology Advancement (Use of Smartphones) as a Communication Tool in Supporting the Students Learning Literature: A Mini-Review Approach	Tri Suryowidiyanti	Universiti Malaysia Terengganu	
9	ID#840	Determinant Factors that Affect Manufacturing Sectors Profitability: An Evidence from Consumer Goods Industry, Indonesia	Ghazali Syamni	Universiti Malaysia Terengganu	
10	ID#954	A Review of Employees' Well-being, Psychological Factors and Its Effect on Job Performance Literature	Mohd Sophian bin Abu Bakar	Universiti Malaysia Terengganu	US



**Batch 3 (Student)**

No	Submission ID	Title	Presenter	University	Payment
1	ID#598	The Moderating Role of Training on Personality and Behaviour Intention to Participate among Nature Tourist Guides	Md Khairul Azwan Md Razali	Universiti Malaysia Terengganu	USD150
2	ID#841	Determinant Factors that affect Foreign Banks Profitability: An Evidence from Indonesia	Ichsan	Universitas Malikussaleh	
3	ID#843	The Effect of Population Growth on Economic Growth: An Evidence from Indonesia	Mahdawi	Universitas Trisakti	
4	ID#845	The Effect of Local Own-Source Revenue and Capital Expenditure on Economic Growth: An Empirical Evidence from Aceh Province, Indonesia	Mahdawi	Universitas Trisakti	
5	ID#864	A Qualitative Study of Transformational Leadership and Organization Success	Dewi Jannah	Universiti Kebangsaan Malaysia	
6	ID#868	Investigating the Features of Indonesia Stock Price During Covid-19 pandemic: An Application of Merton Jump Diffusion Model	Ratna Herdiana	Universitas Diponegoro	USD900
7	ID#870	Factors that Affect Customer Credit Payments During COVID-19 Pandemic: An Application of Light Gradient Boosting Machine (LightGBM) and Classification and Regression Tree (CART)	Ratna Herdiana	Universitas Diponegoro	
8	ID#871	A Review of Green Marketing Strategy Literature: Mini-Review Approach	Ryan Firdiansyah	Universiti Malaysia Terengganu	
9	ID#872	Contributing Factors that Affect Employee Performance: A Mini-Review Approach	Leonardus Wijaya	Universiti Malaysia Terengganu	
10	ID#873	A Review of Work Effectiveness and Efficiency, Service Quality and Organisational Performance Literature: A Mini-Review Approach	Abdurachman Alkaf	Universiti Malaysia Terengganu	

**Batch 4 (Student)**

No	Submission ID	Title	Presenter	University
1	ID#744	A Review of Resilience and Well-being in Human Resource Management Perspective Literature	Netty Merdiaty	Universiti Malaysia Terengganu
2	ID#833	Identifying the Contributing Factors Influencing Customers' Buying Behaviour: Case Study of Majelis Bandaraya Petaling Jaya, Malaysia	Affifah Abd Razak	Universiti Sains Malaysia
3	ID#874	A Review of Patient Satisfaction and Anaesthesia Services Literature: Mini-Review Approach	Muhammad Dwi Satriyanto	Universiti Malaysia Terengganu
4	ID#947	Analyzing the Banks' Performance through Financial Statements: An Application of the Modified Dupont Method	Mahdawi	Universitas Trisakti
5	ID#952	A Review of Green Accounting, Corporate Social Responsibility Disclosure, Financial Performance and Firm Value Literature	Maria Lusiana	Universiti Malaysia Terengganu
6	ID#955	Review of Consumer Behaviour, Marketing Mix and Demography Analysis Literature: A Mini-Review Approach	Elly Wattı Noorhan	Universiti Malaysia Terengganu
7	ID#995	A Review of Contributing Factors on Job Satisfaction and Employees' Turnover Literature: Mini-Review Approach	Aprison	Universiti Malaysia Terengganu
8	ID#1015	A Review of Pilot Performance Literature: Mini-Review Approach	Ludwig Bayu	Universiti Malaysia Terengganu
9	ID#1037	A Review of Islamic Spiritual Intelligence Literature and Its Effect on Managerial Positions in the Mining Industry	Agus Santoso	Universiti Malaysia Terengganu
10	ID#946	A Review of Structural Relationship of the Factors that Influencing Job Satisfaction and Job Performance Literature: Mini-Review Approach	Fairul Hisyam bin Mat	Universiti Malaysia Terengganu

Thank you.

On Wed, Mar 31, 2021 at 3:11 AM IEOM 2021 Singapore Publication Team <noreply@xcdsystem.com> wrote:

Dear Jumadil:

Hope you are doing well. The IEOM publication team has started the Singapore-proceedings-publication-procedure. To make it efficient and professional, the team wants your cooperation. Below are the publication team's guidelines for you to update your abstract/paper:

1. Follow the IEOM format (**Attached**) diligently (Font, Space, Page Layout, etc.)
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Regards.

Taufiqul Islam, Ph.D.

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# 11th Annual International Conference on Industrial Engineering and Operations Management Singapore, March 7-11, 2021

**Due to many requests and the global pandemic, submission is extended to January 15, 2021**  
Student Competition Submission Deadline: January 30, 2021

**[CLICK HERE FOR SUBMISSION](#)**

[Call for Papers - Flyer](#)

**Due to the global pandemic, the event will be fully virtual via zoom.**

**Registration Fee:** \$300 for Professional, \$150 for Students and \$100 for each additional paper.

**Registration Link:** <https://www.xcdsystem.com/IEOM/attendee/index.cfm?ID=ax32KF2>

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2018 INFORMS Annual Meeting, Phoenix, Nov. 4-7

African Engineering Education Association Events

WEEF 2017 Kuala Lumpur, Malaysia | IFEEES, November 13-16, 2017

## **Photos of Past Events**

[IEOM 2017 Bogota Photos](#)

KEYNOTE SPEAKERS – 11 <sup>th</sup> Annual IEOM Singapore Conference, March 9-11, 2020				
March 9, 10:40 am, Tuesday	March 9, 10:20 am, Tuesday	March 9, 11:30 am, Tuesday	March 9, 12:00 pm, Tuesday	March 9, 12:30 pm, Tuesday
				
<b>Hamid R. Parsaei, Ph.D., P.E.</b> Fellow, IISE, ASEE, SME, IEOM Professor, Department of Industrial and Systems Engineering, Texas A&M University, College Station, Texas, USA	<b>Alex Teo</b> Vice President & Managing Director – South East Asia Siemens Digital Industries Software, Singapore	<b>Dr. Chung Piaw TEO</b> Provost's Chair Professor Executive Director, Institute of Operations Research and Analytics NUS Business School National University of Singapore	<b>Benny Tjahjono, PhD</b> Professor of Supply Chain Management, Sustainable Production & Consumption Research Cluster, Centre for Business in Society, Coventry University, UK	<b>Dr. Lu ZHEN</b> Dean and Professor School of Management Shanghai University Shanghai, China.
March 10, 9:40 am, Wednesday	March 10, 10:20 pm, Wednesday	March 10, 11:30 am, Wednesday	March 10, 12:00 pm, Wednesday	March 10, 12:30 pm, Wednesday
				
<b>Dr. Victoria Jordan, PhD, MS,</b> MBA Vice President – Quality Emory Healthcare Atlanta, Georgia, USA	<b>Dr Koh Niak Wu</b> CEO and CTO Cosmigo International Singapore	<b>Dr. Ir. Wahyudi Sutopo, IPM</b> Professor, Department of Industrial Engineering and Vice Dean for General and Financial Affairs Universitas Sebelas Maret (UNS) Surakarta, Indonesia	<b>Prof Ruth Banomyong</b> Dean Thammasat Business School Thammasat University Thailand	<b>Dr. Alessandro ROMAGNOLI</b> Associate Professor School of Mechanical and Aerospace Engineering Nanyang Technological University, Singapore
March 11, 9:40 am, Thursday	March 11, 10:20 am, Thursday	March 11, 11:30 am, Thursday	March 11, 12:00 pm, Thursday	March 11, 12:30 pm, Thursday
				
<b>Dr. Robert de Souza</b> Executive Director The Logistics Institute-Asia Pacific (TLI – Asia Pacific), Singapore – Senior Fellow, Department of Industrial Systems Engineering & Management National University of Singapore	<b>Dr Jenson Goh</b> Chief Information and Learning Officer Monde Nissin Singapore Pte Ltd Singapore	<b>Dr. Hoong Chuin LAU</b> Professor of Information Systems and Director of the Fujitsu-SMU Urban Computing and Engineering Corporate Lab, Singapore Management University (SMU)	<b>Dr. Murphy Choy</b> Director of Operations and Technology SSON Analytics Singapore	<b>Dr. Noordin Mohd. Yusof</b> Professor, Department of Materials, Manufacturing and Industrial Engineering, Faculty of Mechanical Engineering, Universiti Teknologi Malaysia (UTM), Former Dean of Mechanical Engineering at UTM

IEOM Society International is organizing the 11th Annual International Conference on Industrial Engineering and Operations Management in Singapore during March 7–11, 2021. The conference aims to provide a forum for academics, researchers and practitioners to exchange ideas and recent developments in the field of Industrial Engineering and Operations Management. The conference is also expected to foster networking, collaboration and joint effort among the conference participants to advance the theory and practice as well as to identify major trends in Industrial Engineering and Operations Management. IEOM has successfully organized previous international conferences in Bangladesh (2010), Malaysia (2011), Turkey (2012), Indonesia (2014), UAE (2015), Orlando (2015), Malaysia (2016), Detroit (2016), Morocco (2017), UK (2017), Bogota (2017), Bandung (2018), Paris (2018), Washington DC (2018), Pretoria (20 18), Bangkok (2019), Toronto (2019) and Riyadh (2019), Dubai (2020) and Detroit (2020).

- Track Chairs Login: [www.xcdsystem.com/ieom/trackchair/](http://www.xcdsystem.com/ieom/trackchair/)
- Reviewers Login: [www.xcdsystem.com/ieom/reviewer/](http://www.xcdsystem.com/ieom/reviewer/)

Authors can submit full paper(s) or abstract(s) only. [Authors MUST use the conference template to prepare papers or abstracts.](#) IEOM Society encourages to submit full paper(s). All full papers will be subjected to double peer review. Accepted papers will be published in the Proceedings and indexed in **SCOPUS**. Any submission implies that an author will attend IEOM 2021 Singapore Conference and present the paper or abstract. **SELECTED PAPERS WILL BE PUBLISHED IN IJIEOM** (International Journal of Industrial Engineering and Operations Management).

#### Conference Chairs

- Assoc. Prof. Tan Yan Weng, Head of Programme, Logistics & Supply Chain Management, School of Business, Singapore University of Social Sciences, Singapore
- Dr. Ahad Ali, Associate Professor and Director of Industrial Engineering Program, Lawrence Technological University, USA

#### Honorary Chair

- Dr. Robert de Souza, Executive Director, The Logistics Institute – Asia Pacific and Senior Fellow, Department of Industrial Systems Engineering and Management, National University of

IEOM 2017 UK

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## NEWS

New IEOM Student Chapter at King Abdulaziz University

University of Johannesburg, South Africa Started IEOM Student Chapter

IEOM has joined ESD (Engineering Society of Detroit) as an affiliated organization

IEOM K-12 STEM Poster Competition

**IEOM Conference Proceedings**  
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**IEOM Detroit 2016**

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**IEOM 2016 KL**

ISBN: 978-0-9855497-4-9

Singapore

[IEOM Orlando 2015](#)

ISBN: 978-0-

9855497-3-2

**Program Chairs**

- Dr. Aldy Gunawan, Assistant Professor of Information Systems (Practice), School of Computing and Information Systems, Singapore Management University, Singapore
- Dr. Tan Kok Choon, Associate Professor (Practice) & Deputy Head of Dept., Department of Analytics & Operations, National University of Singapore

[IEOM 2015 Dubai](#)

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[IEOM 2014 Bali](#)

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- Panels on Supply Chain, Industry 4.0, Smart Mobility and WIIA

[IEOM 2012 Istanbul](#)

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[IEOM 2011 KL](#)

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[IEOM 2010 Dhaka](#)

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0988-4

**COMPETITIONS:**

- Undergraduate Student Paper Competition Sponsored by SIEMENS
- Graduate Student Paper Competition Sponsored by EATON Corporation
- Master Thesis Competition
- Doctoral Dissertation Competition
- Final Year Project (FYP)/Senior Capstone Design Project Poster Competition
- Undergraduate Research Competition
- High School and Middle School STEM Competition
- IEOM-FlexSim Simulation Competition
- Lean Six Sigma Competition
- Supply Chain Management Competition
- COVID-19 Analytics Competition
- Poster Competition

**Topics** – covering industrial issues/applications and theoretical research, but are not limited to:

- Artificial Intelligence
- Automation and Control
- Aviation and Aerospace
- Biomedical Devices and Systems
- Business Analytics
- Business Management
- Case Studies
- Construction Management
- Cyber Security
- Data Analytics and Big Data
- Decision Sciences
- Defense
- Design and Analysis
- Digital Manufacturing
- Disruptive Technologies / Smart Technologies
- E-Business/E-Service
- E-Manufacturing
- Energy

- Engineering Economy
- Engineering Education
- Engineering Management
- Entrepreneurship and Innovation
- Environmental Engineering
- ERP
- Facilities Planning and Layout
- Financial Engineering
- Healthcare Operations and Healthcare Engineering
- Human Factors and Ergonomics
- IE / OM in Asia
- Industrial Management
- Industry 4.0
- Industry Best Practices
- Industrial Management
- Industry Solutions
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- IoT
- Lean
- Logistics
- Machine Learning
- Maintenance and Reliability
- Manufacturing
- Material Flow Cost Accounting
- Mathematical Sciences
- Mechatronics and Predictive Machinery Degradation
- Modeling and Simulation
- Operations Management
- Operations Research
- Production Engineering
- Product Lifecycle Management (PLM)
- Production Planning and Management
- Project Management
- Quality Control
- Service Engineering and Service Management
- Six Sigma
- Smart Mobility and Smart Cities
- Supply Chain Management
- Sustainability
- Systems Dynamics
- Systems Engineering
- Technology Management
- Transportation and Traffic
- Waste
- Work Design, Measurement and ISO

## Deadlines

Abstract/Paper Submission: **January 15, 2021**

Review Feedback: ongoing as review complete

Registration Deadline: January 30, 2021

Final Submission - February 15, 2021

Conference: March 7-11, 2021

## Sponsors and Partners



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- Robofest
- Society of Cost and Quality Engineers (SCQE)

## Exhibitors

- Advent2 Labs, Singapore

Attendance Certificates will be provided for conference participants. Continuous Education Unit (CEU) is available. IEOM Society International will provide fellows, awards and recognition at the 2021 IEOM Singapore event.

Contact: [info@ieomsociety.org](mailto:info@ieomsociety.org)

## Past Conference Programs

- Program – Dubai 2020 – 10th Annual
- Program – Riyadh 2019 – 1st GCC
- Program – Toronto 2019 – 4th North American
- Program – Pilsen 2019– 3rd European
- Program – Bangkok 2019 – 9th Annual
- Program – Pretoria 2018 – 1st African
- Program – Washington DC 2018 – 3rd North American
- Program – Paris 2018 – 2nd European
- Program – Bandung 2018 – 8th Annual
- Program – Bogota 2017 – 1st South American
- Program – UK (Bristol) 2017 – 1st European
- Program – Rabat 2017 – 7th Annual
- Program – Detroit 2016– 2nd North American
- Program – Kuala Lumpur 2016 – 6th Annual
- Program – Orlando 2015 – 1st North American
- Program – Dubai 2015 – 5th Annual
- Program – Bali 2014 – 4th Annual
- Program – Istanbul 2012 – 3rd Annual
- Program – Kuala Lumpur 2011 – 2nd Annual
- Program – Dhaka 2010 – 1st Annual

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