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SURAT TUGAS

NOMOR: ST/394/VI/2025/FASILKOM-UBJ

- Menimbang : Bahwa dalam rangka pengembangan Dosen Universitas Bhayangkara Jakarta Raya, maka dipandang perlu mengeluarkan Surat Tugas.
- Mengingat : 1. Undang-Undang No. 14 Tahun 2005 tentang Guru dan Dosen;
2. Permendikbud No. 3 Tahun 2020 tentang Standar Nasional Pendidikan Tinggi; dan
3. Kalender Akademik Universitas Bhayangkara Jakarta Raya Tahun Akademik 2024/2025.

DITUGASKAN

- Kepada : **Fried Sinlae, ST., M.Kom.**
NIDN. 0318039303
- Untuk : 1. Melaksanakan tugas sebagai **Peserta dalam kegiatan Pelatihan “Oracle Fusion Cloud Applications CX Process Essentials Certified - Rel 1”**
2. Yang dilaksanakan pada:
Hari/Tanggal : Selasa, 3 Juni 2025
Penyelenggara : Oracle
3. Melaporkan hasil pelaksanaan kepada Dekan Fakultas Ilmu Komputer Universitas Bhayangkara Jakarta Raya.
4. Melaksanakan tugas ini dengan penuh rasa tanggung jawab.

Ditetapkan di : Jakarta

Pada tanggal : 02 Juni 2025

DEKAN FAKULTAS ILMU KOMPUTER
UNIVERSITAS BHAYANGKARA JAKARTA RAYA

Dr. Robertus Suraji, S.S., M.A.
NIP. 1904406



Oracle Certified

Certificate of Recognition

Fried Sinlae

Oracle Fusion Cloud Applications CX Process Essentials Certified - Rel 1

This certifies that the above named is recognized by Oracle Corporation as Oracle Certified.

June 03, 2025

Date

A handwritten signature in black ink, appearing to read "D. Carey".

Damien Carey
Senior Vice President, Oracle



101709318OMBPCXCFA1

Examination Score Report

Fried Sinlae

Oracle Testing ID: OC6173181

1Z0-1161-1 - Oracle Fusion Cloud Applications CX Process Essentials Certified - Rel 1

Exam Date: 03-JUN-2025

Registration: bb0a02b0-6e14-4984-8ade-a878bd6b0179

Your Score: 72%

Passing Score: 65%

Result: Pass

Feedback on your performance is printed below. The report lists the objectives for which you answered a question incorrectly.

Describe the key metrics that measure successful execution of the CX Marketing OMBPs

Describe the key metrics that measure successful execution of the CX Sales OMBPs

Describe the key metrics that measure successful execution of the CX Sales Performance OMBPs

Describe the key metrics that measure successful execution of the CX Service OMBPs

Explain the design considerations and significant takeaways for the CX Marketing OMBPs

Explain the process flow from lead generation to closed opportunity

Outline the key features of the Oracle CX suite

Oracle Certification Program Information

To review Certification requirements and find out about Oracle University's recommended training to prepare for Certification Exams, visit oracle.com/education/certification

To view your Exam and Certification history, and verify your Certification to third parties, visit <http://certview.oracle.com>

To view the Oracle Certification Program blog, visit <http://blogs.oracle.com>

A circular badge with a silver outer ring and a purple wavy inner ring. The center is white with a subtle wavy pattern. The text is centered within the white circle.

ORACLE

Certified

Oracle Fusion Cloud
Applications
CX Process

Essentials

Rel 1