

# BUKTI REVIEWER JOURNAL INTERNATIONAL BEREPUTASI CALITATEA

## The Relationships between Organizational Trust, Citizenship Behavior and Knowledge Sharing: Evidence from Hotels in Vietnam

1	Bukti Permintaan Sebagai Reviewer	Terlampir
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5	Bukti Ucapan Terimakasih	Terlampir

### 1. Bukti Permintaan Sebagai Reviewer-8 Oktober 2023

The screenshot displays a web browser window with multiple tabs. The active tab is titled "Calitatea - Quality | Access to Success". The address bar shows the URL "submission.calitatea.ro/index.php/QAS/reviewer/submission/2432". The page header includes the logo "Quality - Access to Success" and a "Back to Submissions" link. The main content area is titled "Review: The Relationships between Organizational Trust, Citizenship Behavior and Knowledge Sharing: Evidence from Hotels in Vietnam". Below the title, there are four tabs: "1. Request" (selected), "2. Guidelines", "3. Download & Review", and "4. Completion". The "Request for Review" section contains the following text: "You have been selected as a potential reviewer of the following submission. Below is an overview of the submission, as well as the timeline for this review. We hope that you are able to participate." The "Article Title" section displays "The Relationships between Organizational Trust, Citizenship Behavior and Knowledge Sharing: Evidence from Hotels in Vietnam". The "Abstract" section contains the text: "This study focuses on the correlation between organizational trust (OT), organizational citizenship behavior (OCB), and knowledge sharing (KS) among employees in Vietnam's international tourist hotels. Convenient sampling was used to collect data through questionnaires. Their direct supervisors were asked to assist in pairing them in a 1:5 ratio for the assessment of their OCB. 700 questionnaires were distributed to both managers and employees, and 537 valid pairs were collected. The results showed that OT has a significant positive impact on OCB and". The browser's taskbar at the bottom shows the Windows logo, a search bar with "Cari", and various application icons. The system clock indicates the time is 21:59 on 30/04/2025.

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Review: The Relationships between Organizational Trust, Citizenship Behavior and Knowledge Sharing: Evidence from Hotels in Vietnam

1. Request 2. Guidelines 3. Download & Review 4. Completion

**Request for Review**

You have been selected as a potential reviewer of the following submission. Below is an overview of the submission, as well as the timeline for this review. We hope that you are able to participate.

**Article Title**

The Relationships between Organizational Trust, Citizenship Behavior and Knowledge Sharing: Evidence from Hotels in Vietnam

**Abstract**

This study focuses on the correlation between organizational trust (OT), organizational citizenship behavior (OCB), and knowledge sharing (KS) among employees in Vietnam's international tourist hotels. Convenient sampling was used to collect data through questionnaires. Their direct supervisors were asked to assist in pairing them in a 1:5 ratio for the assessment of their OCB. 700 questionnaires were distributed to both managers and employees, and 537 valid pairs were collected. The results showed that OT has a significant positive impact on OCB and

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### Abstract

This study focuses on the correlation between organizational trust (OT), organizational citizenship behavior (OCB), and knowledge sharing (KS) among employees in Vietnam's international tourist hotels. Convenient sampling was used to collect data through questionnaires. Their direct supervisors were asked to assist in pairing them in a 1:5 ratio for the assessment of their OCB. 700 questionnaires were distributed to both managers and employees, and 537 valid pairs were collected. The results showed that OT has a significant positive impact on OCB and KS behavior. OCB has a significant positive impact on knowledge sharing. OCB also acts as a mediator between organizational trust and KS (both the willingness and the actual behavior of sharing). It is hoped that the findings of this study will help international tourist hotels understand the importance of OT and provide a basis for improving OCB and KS, ultimately leading to improved revenue and performance.

### Review Type

Anonymous Reviewer/Anonymous Author

#### Review Files

Q Search

9627	Trust and Knowledge sharing.docx	April 18, 2023	Article Text
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[View All Submission Details](#)

submission.calitatea.ro/index.php/QAS/\$\$\$\$call\$\$\$api/file-api/download-file?su...

Cari

22.00 30/04/2025

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Review: The Relationships between Organizational Trust, Organizational Citizenship Behavior, and Knowledge Sharing

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#### Review Files

Q Search

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### Review Schedule

2023-06-17	2023-07-15	2023-07-15
Editor's Request	Response Due Date	Review Due Date

[About Due Dates](#)

Save and continue

Cari

22.00 30/04/2025

## 2. Bukti Jurnal yang di Review

The screenshot shows a web browser window with the URL `submission.calitatea.ro/index.php/QAS/reviewer/submission/2432`. The page header includes the logo and name "Quality - Access to Success" and a "Back to Submissions" link. The main content area is titled "Review Type" and specifies "Anonymous Reviewer/Anonymous Author". Below this is a "Review Files" section with a search bar and a table listing the submitted file. The file is named "9627 Trust and Knowledge sharing.docx" and was submitted on "April 18, 2023" as an "Article Text". A red checkmark is next to the filename. A link "View All Submission Details" is provided. The "Review Schedule" section shows three dates: "2023-06-17" (Editor's Request), "2023-07-15" (Response Due Date), and "2023-07-15" (Review Due Date). A link "About Due Dates" is also present. The Windows taskbar at the bottom shows the date as 30/04/2025.

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**Review Type**  
Anonymous Reviewer/Anonymous Author

**Review Files** [Q Search](#)

9627	Trust and Knowledge sharing.docx	April 18, 2023	Article Text
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**Review Schedule**

2023-06-17	2023-07-15	2023-07-15
Editor's Request	Response Due Date	Review Due Date

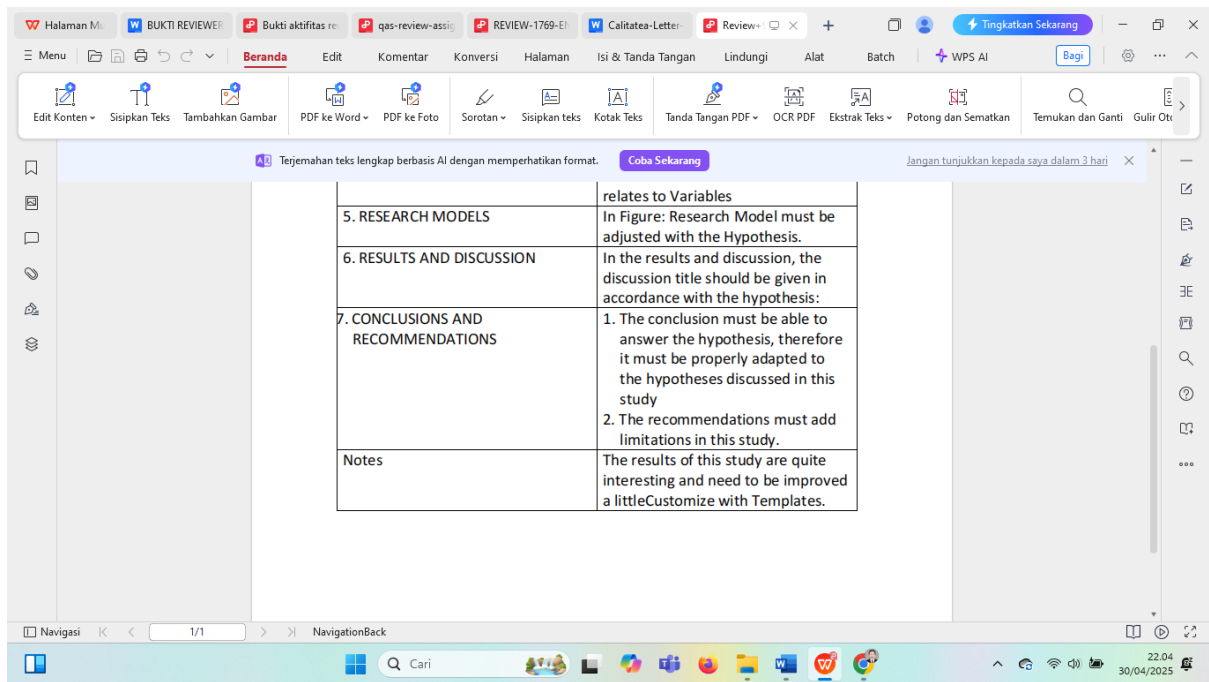
[About Due Dates](#)

## 3. Bukti Hasil Review

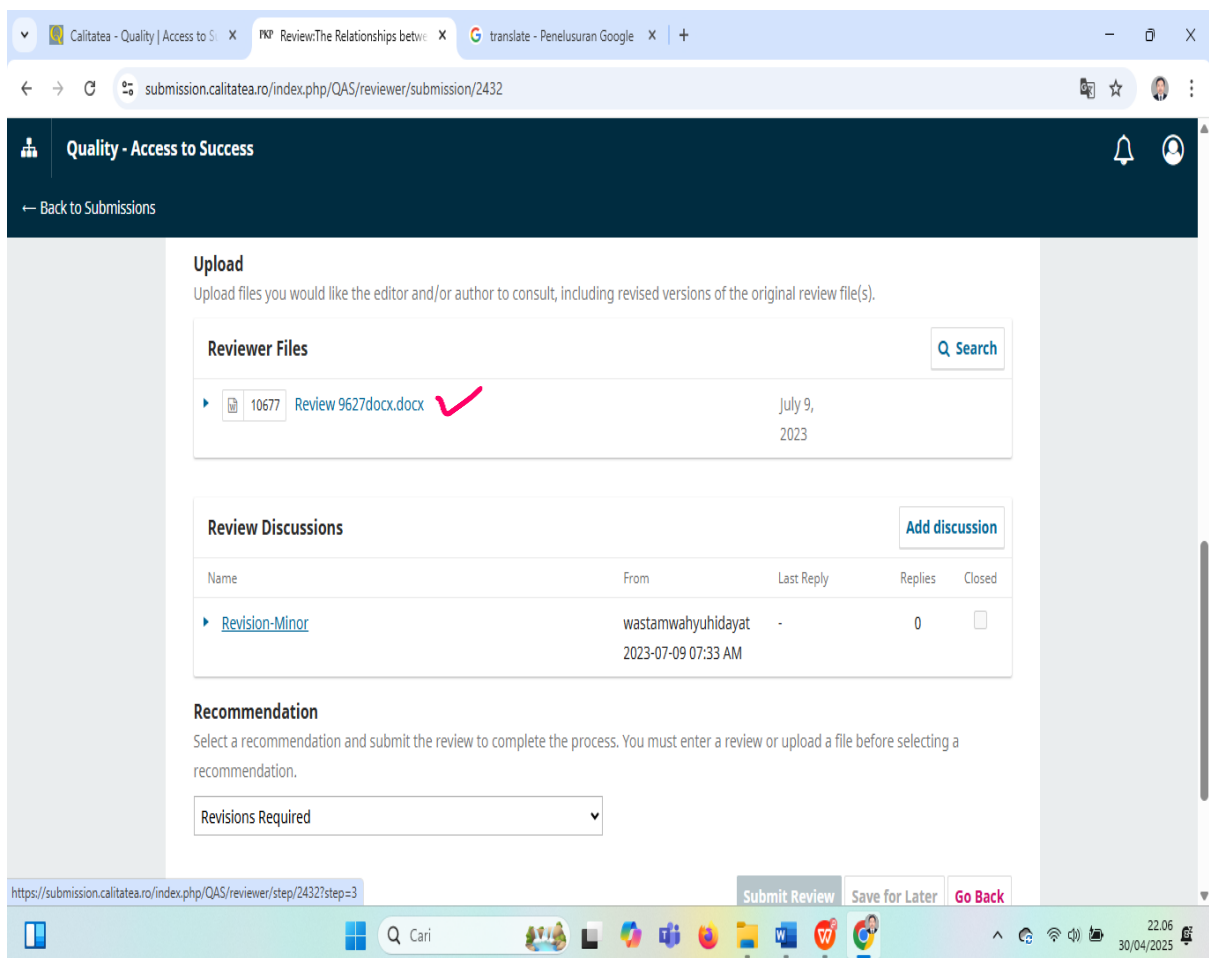
The screenshot shows a PDF document titled "Hasil Review-9627 The Relationships between Organizational Trust, Citizenship Behavior and Knowledge Sharing: Evidence from Hotels in Vietnam". The document is a table with two columns: the first column lists sections of the paper, and the second column contains review comments. The sections are: 1. Writing, Author; 2. Abstract; 3. Introduction; 4. Literature Review; and 5. RESEARCH MODELS. The comments provide specific feedback on each section, such as adjusting the format to the QAS journal template, focusing on the results of the discussion, and emphasizing the purpose of the research. The document is displayed in a PDF viewer window with a toolbar at the top and a Windows taskbar at the bottom showing the date 30/04/2025.

Hasil Review-9627  
The Relationships between Organizational Trust, Citizenship Behavior and Knowledge Sharing: Evidence from Hotels in Vietnam

1. Writing, Author	Must be adjusted to the Template Format, QAS Jurnal
2. Abstract	1. Must be adjusted to the QAS Journal Template. 2. The findings in the abstract must focus on the results of the discussion of the research hypothesis and data processing tools.
3. Introduction	It needs to be emphasized: The purpose of the research and the research problem
4. Literature Review	Must be adapted to the QAS journal template, where there must be a Literature Review whose content relates to Variables
5. RESEARCH MODELS	In Figure: Research Model must be adjusted with the Hypothesis.



## 4. Bukti Submit Hasil Review



## 5. Bukti Ucapan Terimakasih

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Review: The Relationships between Organizational Trust, Citizenship Behavior and Knowledge Sharing: Evidence from Hotels in Vietnam

1. Request2. Guidelines3. Download & Review4. Completion

Review Submitted

Thank you for completing the review of this submission. Your review has been submitted successfully. We appreciate your contribution to the quality of the work that we publish; the editor may contact you again for more information if needed.

Review Discussions

Add discussion

Name	From	Last Reply	Replies	Closed
<a href="#">Revision-Minor</a>	wastarnwahyuhidayat	-	0	<input type="checkbox"/>
2023-07-09 07:33 AM				

https://submission.calitatea.ro/index.php/QAS/reviewer/step/2432?step=4

Cari

22.0730/04/2025